

Providing exceptional
care for you or your
loved one, in the
stunning county of
Devon



Court House

Residential

- Attentive & caring staff
- Second to none commitment to service and care
- High standards throughout
- Providing quality of life for all residents

Court House

Court House is blessed with a stunning location, situated in the heart of the Devon market town of Cullompton. Cullompton has its share of friendly public houses and warm and welcoming coffee shops, as well as the usual assortment of other shops and amenities.

Our philosophy is 'helping our residents enjoy life'. As a small home supporting just over thirty residents and their families, we are able to put their wishes at the heart of what we do. We try to tailor what we provide to the desired daily routines of those in our

care rather than squeeze every resident into a 'one size fits all' routine. Therefore, as far as we can, we will encourage our residents to live their own lives their own way.

We pride ourselves on the home's mission of 'quality of life for all our residents' and we are well known throughout Devon for the kindness of our staff. We offer independence, choice, privacy, dignity and respect by our caring staff. This gives our residents a great feeling of security and a family community they are proud to call their home.



Contact us today to request
a viewing or more info



Why Choose Court House Residential Home?

- **Team dedicated to care**
All our staff are dedicated to care in the same way our management team is. We have dedicated our lives to caring for those who need us.
- **Championing quality of life**
We don't just want residents to exist in our homes, we want them to thrive with an improved quality of life. This is what drives every decision we make.
- **Constant training & improvement**
Our staff undergo consistent training and improvement, we are committed to superior care on a level few can compete with. Constant improvement and implementation of latest care methods is part of this.
- **High standard, always**
From our owner, all the way down, commitment to high quality, unmatched care and attention to detail filters throughout everything we do. It is what makes the BN Care Group, and Court House, a leader in its field.



OUR CARE

An Informed Choice

We offer permanent, respite and day care services. Court House can currently cater for just over 30 residents and up to 6 day care clients daily. Our aim is to provide a service that is tailored to the individual. To do this, we take time in assessing someone's care needs, understanding their likes and dislikes, their personal history, their family relationships, their hobbies and activities amongst a host of other information. This is all part of the initial assessment process and we take this information to form the care plan. We encourage our clients, and potential clients, to be involved in the process of creating their own care plan.

Dignity & Privacy

Our residential care home provides dignity and privacy, assisting residents where appropriate with their personal appearance. We provide with all the activities of daily living. We can also look after residents with decreased mobility using the correct equipment for them. Our staff are skilled at recognised techniques that can be used to aid residents who may have behaviours that challenge.

A Home from Home

We aim to provide a homely atmosphere and we encourage residents and relatives to personalise their loved one's bedrooms. Our care ethos is to encourage and promote independence but to be available and at hand to support those when help is needed in a secure and safe environment. Our staff promote a feeling of being at home and part of a community, whilst still enabling residents to express themselves by various means that some may class as behaviours that challenge.

Activities & Hobbies

There is always something going on at Court House. Many of our residents have found ways to re-kindle old hobbies, sometimes with the help of care staff or family, others have discovered interests with their new friends at Court House.

Whilst we offer a wide variety of activities on a daily basis, it is, of course entirely up to individual residents which activities they wish to participate in. Our regular activities include fitness sessions, art workshops and music therapy. Court House also brings in entertainments and activities from outside; from regular visits from the Devon Library service, the Donkey Sanctuary, comedians, musicians amongst many others.

Closely Monitored Care

The Manager and her team are very skilled at managing the residents when they are anxious, agitated or distressed and cannot always clearly express their feelings. The team use various recognised methods to support each resident in a manner that suits or works for them. This can include close cohort monitoring, 1-1 monitoring, keeping in line of sight from a distance or just simply giving them a cuddle when they are emotionally upset. We try to continue the routine of your loved ones when they become unwell to decrease the level of stress and anxiety that this may cause for them.

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ACCOMMODATION

Warm & Welcoming

Court House is an inviting and private space for residents and their families. We are proud of the work that we do within our home, ensuring life at the home is as stimulating and fulfilling as much as possible, within a kind, safe and caring environment.

Homely & Traditional

We have a 32 bedroom home, with 26 of those homes being in the main house, 3 of which can accommodate couples. Our clients are elderly, most of whom have a mild to moderate dementia.

All rooms are en-suite and whilst we are more than happy to furnish your room, we have found that many residents like to bring items from their own homes with them, creating the home from home we all hope it will become.

Home Comforts

A programme of refurbishment aims for residents' bedrooms are to be beautifully decorated with modern, bright fittings and furnishings throughout, and are all equipped with call bell facilities and adaptability to have close monitoring equipment such as floor and chair sensor alarm.

We encourage our residents to personalise their rooms with pictures and photographs, they are welcome to bring personal items to ensure their comfort.

Our Gardens

Court House is set in about an acre of grounds and there is a secure garden to the rear of the house as well as a small courtyard garden just off the dining room.

They have been designed to be fully accessible for wheelchairs so that all residents can enjoy the outdoor space. Keen gardeners get involved in sowing the seeds for the veggie beds or creating the hanging baskets; activities are thoroughly enjoyed.



WELLBEING

Special Events

- Resident's birthdays
- Various Saints Day
- Burns Night
- St Patrick's Day
- Anniversaries, such as VE Day
- Christmas

Amenities

- In-house Religious services by our local Church of England vicar every month
- Local farm shop 5-minute walk.
- Exeter town centre 20-bus ride.
- Railway station 20-minute walk.
- Royal Devon & Exeter Hospital 10-minutes by car.
- Taxis always available. (excluded from fees)

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Mind & Spirit

For those residents that may have spiritual needs we will again try to find ways of meeting your needs whatever religious persuasion you might be: we have regular visits from the local churches and can arrange transport to local congregations of most faiths for those that are able and wish to retain links with their own faith communities.

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NUTRITION

Quality Ingredients

At Court House, we believe that everyone deserves a nutritional, well-balanced meal and we cater for a wide variety of dietary requirements. We have cooks, who uses quality, locally sourced, seasonal ingredients.

Plus, the dining room is cottagey in style and is in the centre of the home. It has its own delightful courtyard garden in which to soak up the warmth of the Devon sun.

Residents Opinion Matters

We have regular meetings with the residents to get feedback on the menus and to make sure we include new ideas as well as old favourites. There are always choices offered for all meals including vegetarian options and we will meet any special dietary requirements.

Sample Menu

Our menus are always changing, but please get in touch if you would like to see a sample menu or request any further info.





BN Care Holdings

— Care Group —

Part of the BN Care Group



Court House

— Residential —

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